

10A NCAC 06C .0202 RESOURCE FILE

(a) The agency providing Information and Assistance shall develop, maintain, and use an accurate, up-to-date resource file that contains information on available community resources. The Information and Assistance provider shall update the resource file annually.

(b) A profile shall be developed on each service organization and agency that shall include, but is not limited to: the legal name, common name, or acronym; address; telephone number; hours and days of service; services provided; area served; branch offices; known barriers to accessibility and restrictions on facility use.

(c) The resource file shall be accessible to all staff providing Information and Assistance.

*History Note: Authority G.S.143B-181.1(c); 143B-181.1(a)(11);
Eff. November 1, 1991;
Amended Eff. July 18, 2002;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. September 6, 2016.*